

#MedSafetyWeek Campaign guide 2023

This guide is meant for those leading #MedSafetyWeek communications in your organisation.

Campaign materials are embargoed until 00.01 on 6 November 2023.

Exceptions: banners & materials for teaser posts



What is this guide?

A campaign plan (accessible <u>here</u>) was circulated in March. Please refer to it for background and objectives.

This campaign guide is meant to help you execute the plan and make the best use of the assets we developed for you.

Feel free to **adapt our suggestions** to meet your local circumstances and resources, using the messages and assets that will work best in your country.



The campaign package includes...

- A template press release
- A social media plan and guide to paid promotion
- A copy of the online evaluation survey
- Graphic materials, including images for social media, web, and e-mail, plus poster and flyer templates
- Editable illustrations of the animation characters and a visual guide to help you produce your own graphics, if desired

Access the campaign package here



Preparation



External communication

Send **press release** to key journalists, embargoed until 00.01 on 6 November 2023

PressRelease.docx in campaign package

Add email banner to your signature and link it to campaign website

Graphics > EmailBanner.png in campaign package

Upload social media banners to your channels' landing pages by Thursday, 2 November

Graphics > **Social-Media-Banners** folder in campaign package



Internal communication

Share assets with staff and ask them to support the campaign by doing one or more of the following:

- Add email banner to their signature
- Upload social media banners on their private channels
- Share your organisation's posts



Social media strategy

For post suggestions, content calendar, hashtags, and other tips

See **SocialMediaPlan.docx** in campaign package

You may tweak the posts to fit your local circumstances or preferences, but always include the #MedSafetyWeek hashtag so we can monitor our reach.



Paid promotion

For tutorials on boosting posts and creating ads

See PaidPromotionGuide.pdf in campaign package

Paid promotion will drive your content to users' social feeds and we highly recommend you try it, if you can allocate resources to it.



Assets



Animations

Custom versions with text in your local language(s) and your agency's logo(s) will be delivered separately.

If you need to give your stakeholders a preview, show them the template English animations here.

Do not share the link publicly – animations are embargoed until 00.01 on 6 November.



Film 1 [Beach]



Film 2 [Insomnia]



Film 3 [Lovers]



Banners

Banners are available in different formats and labelled with the name of the social media platform they're intended for (Facebook, LinkedIn, Twitter). Please make sure you pick the right format for your platform.

Web and email banners are also available. Please add the email banner to your signature and link it to the campaign website or to a relevant page on your own website.







Social media cards

There are a few different social media cards to complement the animations, including cards for carousels and Instagram stories (Graphics > Social-Media-Cards).

If English is not your official language, use the corresponding **blank cards** to add your own translations.

Please refer to the social media plan for details.



Teaser card



Carousel card

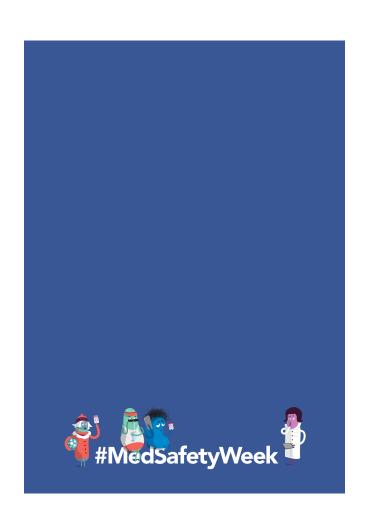


Blank card

Instagram story card



Posters and flyers





We prepared templates for A0 posters and A5 flyers (**Graphics** > **Print-Templates**).

Fill them with your favourite content and take them to in-person events!



Editable characters

With the **11 illustrations** in the campaign package, you can mix and match characters to create your own #MedSafetyWeek materials **(Graphics > Illustrations)**.

The .png files are ready to drag and drop into your favourite project, while the .pdf files can be edited, if you're comfortable working with vector files.

Please refer to the visual guide for branding tips and inspiration (Graphics >

VisualGuide.pdf).









Evaluation



How to evaluate your campaign

Before

Benchmark current status, including social media engagement

During

Monitor activity on social media and other media, plus any engagement with stakeholders

After

Analyse overall performance and note down any lessons learned for future campaigns



Evaluation survey

Please provide your overall feedback on the campaign by completing the online evaluation survey. We will circulate the link after the campaign. An Excel copy is available in the campaign package if you'd like to look at the questions in advance (EvaluationSurvey.xlsx).

UMC will measure the campaign's reach by **monitoring the #MedSafetyWeek hashtag** with social media analytics tools – that's why it is **crucial that you use the hashtag in every single post**.

Although we do not ask you to provide data from your social media channels, we do **encourage you to analyse your own social media performance**, as that will help you improve your campaign strategy over time.



Visit the campaign website

www.who-umc.org/medsafetyweek

Generic materials from current and past campaigns are available in UN languages and can be downloaded for free from the campaign library.

Please **point interested stakeholders** to the website for more information.



About the campaign

During the annual #MedSafetyWeek, Uppsala Monitoring Centre teams up with medicines regulators around the world to encourage reporting of side effects. The next campaign will take place from 6 to 12 November 2023, on 'Who can report?': how patients, doctors, and pharmacists contribute to pharmacovigilance.







How to join

Medicines regulatory authorities and pharmacovigilance centres request tailored campaign materials. Everyone else can access generic materials from the campaign library.

Contact us

Campaign library

Download animations and other graphics for free. Remember to include the hashtag #MedSafetyWeek on social media!

Access materials



#MedSafetyWeek 2023 in numbers



97 organisations

85 countries

52 languages



Participants this year

Medicines regulators

Albania

Argentina

Australia Austria

Azerbaijan

Bahamas

Barbados

Belgium

Belize

Botswana

Brazil

British Virgin Islands

Bulgaria Canada

Cape Verde

Chile

Colombia

Comoros

Côte d'Ivoire Croatia

Cuba

Cyprus

Czech Republic

Denmark

Egypt

El Salvador

Estonia Finland

France

Germany

Greece

Honduras

Hungary

Iceland

India

Iraq

Ireland

Italy

Jordan

Kenya Korea

Latvia

Lithuania

Luxembourg

Malawi

Malaysia Malta

Mexico

Moldova

Montenegro

Myanmar

Namibia

Netherlands

New Zealand

Nigeria

Norway

Oman

Pakistan Paraguay

Peru

Philippines

Poland Portugal Romania

Russia

St Vincent & Grenadines

Saudi Arabia

Serbia

Sierra Leone

Singapore

Slovakia

Slovenia

South Africa

Spain

Sweden

Switzerland

Thailand

Uganda

United Kingdom

Uruguay Uzbekistan

Venezuela

Yemen

Zanzibar

Zimbabwe

Other organisations

- ACFV
- ASP
- CARPHA
- ConcePTION
- EFPIA
- EMA
- EURORDIS
- ISoP
- ISoP Egypt Chapter
- MSSO
- WHO
- WHO CO Kazakhstan



Thank you from the 2023 planning team

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Questions or comments?

Join us at the online pre-launch event:

- Session 1 (English): Monday 9 October, 17:00–18:00 CEST
- Session 2 (English): Tuesday 17 October, 09:00–10:00 CEST
- Sesión 3 (Español): Jueves 19 Octubre, 18:00–19:00 CEST

Or get in touch at medsafetyweek@who-umc.org

